



Attorney Docket No. 01705/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): T. UENO

Serial No. : 10/002,742

Filed : Nov. 2, 2001

For : SYSTEM, METHOD AND COMPUTER
PROGRAM PRODUCT FOR
COMPLAINT REPORT ISSUE

Art Unit : 2163

Examiner :

INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

S I R :

Submitted herewith are copies of the documents identified on the attached form PTO/SB/08A. The documents were cited in related applications Serial Nos. 10/002,772 and 10/002,771.

It is respectfully requested that the Examiner return an initialed copy of the attached form PTO/SB/08A to confirm that the documents listed therein have been considered and made of record.

Respectfully submitted,

Leonard Holtz, Esq.
Reg. No. 22,974

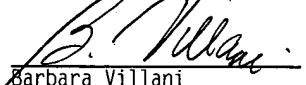
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Dated: February 19, 2004

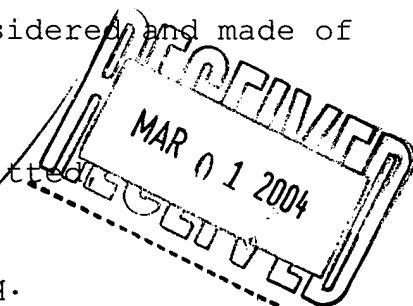
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Barbara Villani

In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by check attached hereto, authorization to charge the extension fee, or any other fee required in connection with this Paper to Account No. 06-1378.



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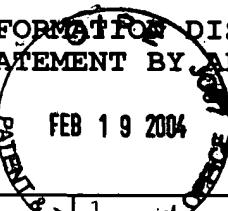
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PTO/SB/08A (08-00)

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Substitute for Form 1449A/PTO INFORMATION DISCLOSURE STATEMENT BY APPLICANT  FEB 19 2004		Application Number	10/002,742
		Filing Date	Nov. 2, 2001
		First Named Inventor	T. UENO
		Group Art Unit	2163
		Examiner Name	
Sheet <u>1</u> of <u>1</u>	Attorney Docket Number	01705/LH	

U. S. PATENT DOCUMENTS

Exam. Inits*	Cite No ¹	Document Number	Kind Code ²	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion
		5,365,310	A	Jenkins et al	11-15-1994	
		5,459,552	A	Ohira	10-17-1995	
		5,819,110	A	Motoyama	10-06-1998	

FOREIGN PATENT DOCUMENTS

Exam. Inits'	Cite No ¹	Offc	Document Number ⁴	Kind Code ⁵	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T ⁶
		EP	0 843 229	A2	Canon Information Systems, Inc.	05-20-1998		
		DE	100 29 455	A1	Mitsubishi International GmbH	07-19-2001		
		EP	1 182 857	A2	Hitachi, Ltd.	02-27-2002		
		EP	0 822 473	A2	Canon Kabushiki Kaisha	02-04-1998		

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Examiner Signature		Date Considered	
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* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² See kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible. ⁶ Place a check here if English translation is attached.

DATE MAILED: February 19, 2004